



JURA FILTRATION

Service Qualité – Sécurité – Environnement

Insurance Quality Department – Departments Setting up - Security

18 rue Pierre Dechanet
BP 239 - F 25303 PONTARLIER Cedex
Tel. +33 (0)3 81 38 86 86
Fax. +33 (0)3 81 39 69 14
filter@jurafiltration.fr
www.hifi-filter.com

Contact:

Bruce RAY

Responsable Qualité-Sécurité-Environnement
Quality-Security-Environnement Manager
Tel. +33 (0)3 81 38 86 77
Fax. +33 (0)3 81 38 86 79
bruce.rafy@jurafiltration.fr



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DORING LTD
25, 1st Soviet Lane
1H110 Moscow Region
SCHELKOVO, RUSSIA

Pontarlier, 09/12/19

Subject: Response to your request for certification of Quality, Safety and Environment

Dear Sir,

As part of the organisation of our company we have implemented a quality, safety and environment assurance process. This involves the creation of a quality assurance service, the purpose of which is to formalise our expertise and to establish a process of continuous improvement.

For strategic processes related to customer satisfaction, our involvement in the Quality process relies on the use of the software "workflows" (the paperless flow of information between departments on LOTUS environment) thus ensuring our traceability and responsiveness in dealing with your requests.

Furthermore, our suppliers, some of whom are ISO 9001 and/or ISO TS 16949 certified, have a policy of continuous improvement. In addition, many of these suppliers also produce goods for the manufacturers of the original equipment.

Our product quality service ensures continuous monitoring upon acceptance and guarantees compliance with terms and conditions for storage and packaging.

With regard to Safety and Environment, our willingness to comply with legal requirements obliges us to define each investment in terms of its impact on the environment and safety, to adapt our training planning to meet any new requirements and to reduce our environmental footprint by the careful management of our refuse and waste.

I trust that these provisions meet in full with your expectations; I am at your disposal, should you require any further information,

Yours faithfully

Bruce RAY

Responsable Qualité – Sécurité – Environnement
Quality – Security – Environment Manager

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Tel. 00 33 3 81 38 86 83 - Fax 00 33 3 81 39 69 14

КОПИЯ ВЕРНА
КОММЕРЧЕСКИЙ ДИРЕКТОР
ООО «ДОРИНГ»
ФИЛИПОВ И. А.